

User Guide



Model: DX3900



SAFETY INSTRUCTIONS

IMPORTANT NOTICE!

CAUTION: indicates potential damage to hardware or loss of data if instructions are not followed.

WARNING: indicates a potential for property damage, personal injury, or death.

Always read the safety instructions carefully!

- Keep this User's Manual for future reference.
- Keep the equipment away from humidity.
- If any of the following situations arise, take the equipment to a service technician for inspection:
 - . The equipment has been exposed to moisture.
 - . The equipment has been dropped or damaged.
 - . The equipment has obvious sign of breakage.
 - . The equipment has not been working well, or you cannot get it to work in accordance with this User Guide.

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FEATURES

- . USB3.0 Universal Docking Station combined with Free-hovering Monitor Arm
- . Soft-touch Smartphone/Tablet mounting dock on top
- . Robust Full Aluminum Body and Monitor Arm
- . WQXGA (2560*1600) support (HDMI single display connection only)

USB Downstream

- . Compatible with USB 3.0 and USB 2.0.
- . Two USB 3.0 downstream ports support Superspeed, high-speed, and full-speed traffic.
- . Four USB 2.0 downstream ports support high-speed, full-speed and low-speed traffic.
- . Supports USB 3.0 downstream port.

Ethernet

- . IEEE 802.3, 802.3u, and 802.3ab compatible.
- . Supports IPv4/IPv6.
- . Supports full duplex operation with IEEE 802.3x flow control.

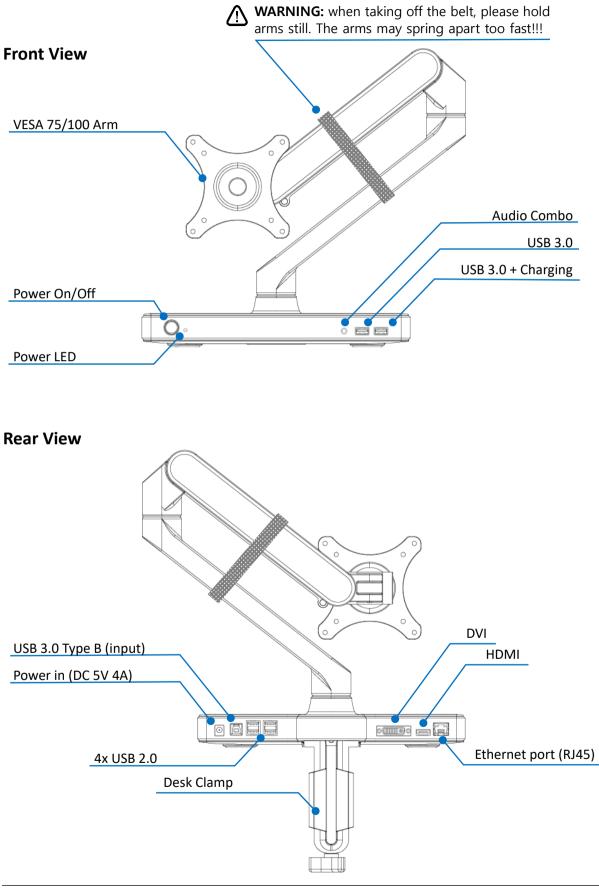
Video

- . Dual digital video outputs.
- . Extended Desktop (default), Mirrored Desktop, Primary Display.
- . Supports High Resolution up to 2560*1600 (HDMI Single display only)

Audio

. 2CH stereo output & mic-in with 3.5mm combo jack (stereo phone mic.)

PRODUCT OVERVIEW



RECOMMENDED SYSTEM REQUIREMENTS

Hardware

Processor: Intel Core i5 or i7 2+GHz / AMD Llano or better Memory: 4 GB Video Card: Intel HD 4000, ATI Radeon HD5/6xxx, NVidia GeForce 4xxM or better*

*Any Intel Core 2 Quad, i3, i5, i7 or AMD Phenom, Jaguar will also meet the processor specifications.

USB: At least one USB 3.0 port

Operating System

Windows

- . Windows 7 (32-bit and 64-bit editions)
- . Windows 8 (32-bit and 64-bit editions)
- . Windows 8.1 Update 2014 (32-bit and 64-bit editions)
- . Windows 10 (32-bit and 64-bit editions)

*** Windows XP SP2 and Vista are supported by older versions of the DisplayLink **CAUTION:** for security reason, using Windows XP/Vista is NOT recommended!

MAC

- . OS X El Capitan 10.11.4
- . OS X Yosemite 10.10.5
- . OS X Mavericks 10.9.5
- . OS X Mountain Lion 10.8.5

At the time of writing these were the latest available versions of Mac OS X tested against: later OS versions might show compatibility issues.

CAUTION: OS X versions earlier than 10.8.5 are not supported. Earlier versions of the DisplayLink software can be used but may not be fully functional with all DisplayLink devices:

. Version 2.2 is the last version to support Mac OS Lion 10.7.x and Mac OS X Snow Leopard 10.6.x

Android

Version 5.x (Lollipop) or Higher

DeXTER[™] DX3900 User Guide

DRIVER INSTALLATION

Windows 10 Setup

Installing Drivers with Network Connection

1. Connect the DeXTER to your Laptop or Windows Tablet (USB 3.0 Type B to A)

2. Windows will start installing the DisplayLink Driver Automatically

Device Setup		×
Installing device		
	Please wait while Setup installs necessary files on your system. This may take several minutes.	
	Close	e

It is recommended to download the latest drivers from the DisplayLink Download website at <u>www.displaylink.com/downloads</u>

📳 Disp	layLink Graphics		×
		DisplayLir	nk [°]
0	System Check	System Compatibility Check	~
\bigcirc	Installation	DisplayLink System Compatibility Check has successfully passed and installation can continue.	
\bigcirc	Finish		
			~
		+Install Cancel	

3. Follow the screen instructions until the installation is complete.

P Disp	layLink Graphics				× DisplayLink
	System Check	Installing	Software		
C	Installation	Status:	Validating install		
\bigcirc	Finish				
				Next >	Cancel

Installing Drivers with Bundled Install CD (optional)

- 1. Insert the Install CD and choose an appropriate OS folder.
- 2. Double click on "DisplayLink USB Graphics Software for Windows XXX M*.exe"
 - ex BisplayLink USB Graphics Software for Windows 8.1 M0.exe
- 3. Follow the screen instructions until the installation is complete.

P DisplayLink Graphics	× DisplayLink
System Check	Installation Complete
Installation	DisplayLink Graphics installation is now complete.
Finish	Your new DisplayLink Graphics display is now duplicating the Windows desktop.
	Click below to configure the display layout to match your desktop monitor configuration.
	<u>Customize your display</u>
	Finish

Note:

* On some machines, you may need to reboot before being able to use DeXTER™

Android 5.0 or Higher Setup

1. Install Android App "DisplayLink Presenter" on Google Play



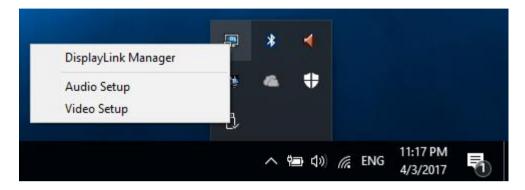
DisplayLink Presenter

DisplayLink (UK) Ltd.

2. Connect the DeXTER to your Android Device using a USB OTG gender (Not Included) or a USB 3.0 Type B to C cable (Not Included)

USB DISPLAY CONTROL

When the DeXTER is connected, the DisplayLink icon will appear in the taskbar. This gives you access to the DisplayLink Manager/Audio Setup/Video Setup Menu.



DispalyLink Manager

Clicking on this item will show the version of DisplayLink software installed.

Audio Setup

Opens the Windows Sound Configuration window.

To make the USB audio device default:

1. Click on the USB audio device

Sound	I					×
Playback	Recording	Sounds	Communications	3		
Select a	playback de	evice belo	w to modify its	settings:		
	Speak Realte Ready		finition Audio			
	Speak USB At Defaul					
Confi	gure		Set De	fault 🔽	Properties	
			OK	Cancel	Apply	

Note: The actual name of this device will differ depending on the product.

2. Choose Set Default to make this the default audio output.

Note: It may be necessary to restart applications using audio to force then to use the new default audio output

Video Setup

Opens the Windows Display Settings window.

Settir	ıgs		-	×
٢	Home	Add a device		
Fir	nd a setting \wp			
Syst	em			
	Display			
ΙĒ	Share			
Ð	Apps for websites			
	Apps & features	Identify Detect		
Ċ	Storage usage	Change the size of text, apps, and other items: 100%		
	Overview	Orientation		
_	Choose a drive to see what's taking up space.	Landscape ~		
Ŵ	Download maps to search for places and get directions even when you're not connected to the Internet.	Adjust brightness level		
망	Tablet mode	Multiple displays		
([])	Snap	Extend these displays		
Ð	Projecting to this PC	Make this my main display		
t.	Associate apps with websites	Apply Cancel		
(i)	About			
		Advanced display settings		

ETHERNET CONFIGURATION

Note: DeXTER[™] includes gigabit Ethernet from DisplayLink.

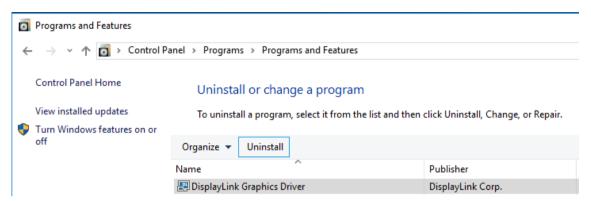
The Ethernet connection supports 10MB, 100MB, or Gigabit Ethernet in full duplex. These speeds will be auto negotiated.

Half duplex connections, e.g. to network hubs, are not supported. Network speed will be very slow when using the DisplayLink Ethernet connection at half duplex.

UNINSTALLING THE DRIVER

1. From the Control Panel/Programs item, click Uninstall a program.

2. Double click on DisplayLink Graphics Driver.



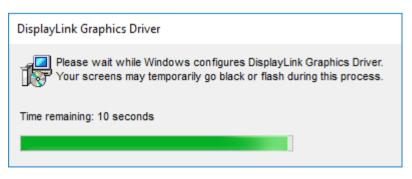
A Windows confirmation dialog opens (if enabled)

Programs and Features	
Are you sure you want to uninstall DisplayLin	k Graphics Driver?
In the future, do not show me this dialog box	Yes No

3. Click Yes.

Note: A message may appear to state which software packages will also be uninstalled.

4. The uninstaller automatically uninstalls the driver.



TECHNICAL SPECIFICATIONS

Мо	del#	DX3900			
Display Suppo	Display Support				
Main	Chip	DisplayLink DL-3900			
Number of Di	splay Support	2			
Max Display	Resolution	2560*1600px (HDMI Single) / 2048	3*1152px (HDMI/DVI Dual)		
Monitor Mou	nting Support				
VESA st	andard	75x75 / 100x100			
Mat	erial	Aircraft-grade aluminium/Steel/Inj	ection-mould plastic		
Monitor	Weighing	max. 6Kg (27"~29")			
		. Torque controlled elevation			
Mot	tion	. Free-hovering system			
		. Tilt, swivel and 360 horizontal rotation			
Connections					
Fro	ont	. 2x USB 3.0 ports			
		. 3.5mm Stereo Phone/Mic			
		. DC Power Input			
		. USB 3.0B (female)			
Re	ar	. 4x USB 2.0 ports			
		. DVI / HDMI			
		. RJ45 Gigabit Ethernet Port			
Duradurat	Width	300mm			
Product Dimension	Height	500mm (max.)			
	Depth	160mm			
Wei	ight	2.63Kg/Net, 4.8Kg/Package Gross			
Power	Ratings	DC 5V 4A			

*** Specifications are subject to chance without prior notice.

REGULATORY INFOMATION

DeXTER[™] DX3900 complies with the FCC/CE/KC rules and abides by worldwide regulatory compliance, engineering, and environmental affairs.

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